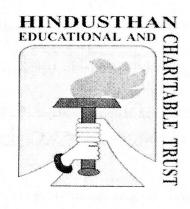
# LEARNING OUTCOMES-BASED CURRICULUM FRAMEWORK (LOCF)

in the

UNDERGRADUATE PROGRAMME BACHELOR OF BUSINESS ADMINISTRATION WITH COMPUTER APPLICATIONS DEGREE PROGRAMME

FOR THE STUDENTS ADMITTED FROM THE ACADEMIC YEAR 2020 - 2021 AND ONWARDS



**HICAS** 

# HINDUSTHAN COLLEGE OF ARTS AND SCIENCE (AUTONOMOUS)

(Affiliated to Bharathiar University and Accredited by NAAC)
COIMBATORE-641028
TAMILNADU, INDIA.

Phone: 0422-4440555 Website: www.hindusthan.net/hicas/

# HINDUSTHAN COLLEGE OF ARTS AND SCIENCE DEPARTMENT OF BUSINESS ADMINSTRATION WITH COMPUTER APPLICATIONS

## **PREAMBLE**

The program of BBA with Computer Applications is a blend of management with computer applications which enables the students to identify opportunities in the growing sector of management and with an edge in applications of management in Computers.

#### VISION

Our Department aims to provide quality education to enhance the professional skills of a student, build moral values and ethics to approach life with optimism and to face the ever changing business environment.

#### MISSION

Our Mission is to provide an overall development of the student to cater to the needs of the society through ethical standards.

## Programme Educational Objectives (PEO)

Under Graduates of Business Administration with Computer Applications program will be

**PEO1**: Graduates will be able to create an environment and industry ready in facing the challenges by ethically responsible in contribution to the society and in the business field.

**PEO2**: Graduates will have an ability to adapt changes in the context of growing demand for computer based business applications with a high degree of competency in solving an application of management and systems knowledge in the ever changing global scenario.

PROGRAM OUTCOME (PO):

On graduation the students will gain discipline specific knowledge PO1:

Enhances students leadership ability to explore opportunities in PO2:

local, regional, national and global level.

Enhancing entrepreneurial skills with social responsibility and PO3:

ethical code of conduct.

To provide knowledge and ability in programming languages. **PO4**:

## PROGRAM SPECIFIC OUTCOME (PSO):

Ability to take opportunities in various business areas like PSO1:

Business Consultant / Management Analyst, Marketing and Sales Executive, Market Research Analyst, Human Resources Management, Retail store Management, Tax Assistant and

Material /Stores Assistants.

PSO2: Communicate effectively on business management activities

with the business community and with society at large, such as being able to comprehend and write effective reports,

design documentations and make effective presentations.

PSO3: Recognize the need for and have the preparation and ability to

engage in independent learning in applying ICT tools in the

Context of business environment.

## HINDUSTHAN COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

## **COIMBATORE -641028**

## SCHEME OF EXAMINATIONS - CBCS & LOCF PATTERN

(For the Students admitted from the Academic year 2020-2021 and onwards)

## **UG PROGRAMME**

Programme: BBA COMPUTER APPLICATION

		Course	50	Lecture	Exam	M	AX. M	IARKS	CREDIT
Part	Course Code	Type.	Course Title	Hours/ Week	Duration (hours)	I.E	E.E	TOTAL	POINTS
			Semester	- I		M II			
I	20LAT01/ 20LAH01/ 20LAM01/ 20LAF01	MIL	Tamil-I/ Hindi-I/ Malayalam — I/ French-I	6	3	30	70	100	3
II	20ENG01	AECC	English – I	6	3	30	70	100	3
III	20BCU01	DSC	Principles of Management	6	3	30	70	100	5
III	20BCU02	DSC	Business Communication	. 3	3	30	70	100	3
Ш	20BCU03	SEC	Practical –I- Business Communication (using MS-Office)	3	3	40	60	100	3
III	20BCU04	GE	Allied-Mathematics for Management - I (Mat)	6	3	30	70	100	4
IV	20BCUV01	ACC	VAC-I	2	1	50	-	50	Grade*
IV	20BCUJ01	AEE	Communicative Skills	2	1	50	-	50	Grade*
IV	20BCUJ02	AEE	Soft skill	2	1	50	<u> </u>	50	Grade*
				36					21
			Semester -	- II		1 1 1			1
I	20LAT02/ 20LAH02/ 20LAM02/ 20LAF02	MIL	Tamil-II/ Hindi-II/ Malayalam-II/ French-II	6	3	30	70	100	3
II	20ENG02	AECC	English – II	6	3	30	70	100	3
III	20BCU05	DSC	Organisational Behaviour	5	3	30	70	100	4
III	20BCU06	DSC	Web Technology	3	3	30	70	100	3
	20BCU07	SEC	Practical-II - Web Technology	3	3	40	60	100	3
Ш	20BCU08	GE	Allied-Mathematics for Management-II (Mat)	5	3	30	70	100	4
IV	20GSU01	AECC	Value Education – Human Rights	2	2	100		100	2
IV	20BCUV02	ACC	VAC-II	2	1	50	-	50	Grade*
IV	20BCUJ03	AEE	Communicative Skills	2	1	50	_	50	Grade*
IV	20BCUJ04	AEE	Soft Skill	2	1	50		50	Grade*
				36	•	30		30	22
	1		Semester -						
III	20BCU09	DSC	Financial Accounting	6	3	30	70	100	4
III	20BCU10	DSC	Production and Materials Management	6	3	30	42	100	4

		h ja t							
III	20BCU11	DSC	Marketing Management	6	3	30	70	100	5
	20BCU12	200	Elective-I	4					
III	A	Dan	Legal aspects of Business	5	3	30	70	100	4
111	20BCU12	DSE	Customer Relationship	5	3	30	1		
	В		Management				-		
III			Practical-III - Financial			40	60	100	2
	20BCU13	SEC	Accounting Package-Tally	5	3	40	60	100	3 2
IV	20GSU02	AECC	Environmental Studies	2	2	100	-	100	2
IV	20BCUV03	ACC	VAC-III	2	1	50	-	30	-
IV	20BCUJ05	SEC	Aptitude / Placement	2	1	50	- 1	50	· Grade*
IV	20BCUJ06		Training	2	1	-	_	_	C/NC**
11	20BC0306	SEC	Online Classes	36	1	-			23
The same of the				30				- 2	
			Semester -	IV					
III	20BCU14	DSC	Financial Management	6	3	30	70	100	5
	2080011		Human Resource		3		-17		1
III	20BCU15	DSC	Management	6		30	70	100	4
III	20BCU16	GE	Taxation	6	3	30	70	100	4
III	20BCU17	DSC	Python Programming	3	3	30	70	100	3
III	20BCU18	SEC	Practical-IV - Python	. 3	3	40	60	100	3
111		SEC	Programming	3					
	20BCU19		Elective-II						1
III	A	DSE	Retail Management	4	3	30	70	100	3
	20BCU19		Export Management						
	В		Skill Based Subject						
IV	20GSU03	AECC	Internet Security	2	2	100	-	100	2
V	20GSU04	AECC	Extension Activity	_1 >		100	7.1	100	G
IV	20BCUV04	ACC	VAC-IV	2	1	50	- 70	50	1
	*	SEC	Aptitude / Placement	2	1	50	_	50	Grade*
IV	20BCUJ07		Training						K
IV	20BCUJ08	SEC	Online Classes	2 36	1	-	-		C/NC** 25
			Semester						45
			Entrepreneurial				771	-	
TTT		DSC	Development and Project			1111	1.74		
III	20BCU20	DSC	Management	6	3	30	70	100	5
III	2000020	500	Cost and Management				777		
111	20BCU21	DSC	Accounting	6	3	30	70	100	4
1 1 1 1 1		DSC	Research Methods for	1					
III	20BCU22	The last of the last	Management	6	3	30	70	100	4
III	20BCU23	DSC	Visual Basic	4	3	30	70	100	3
III	20BCU24	SEC	Practical-V - Visual Basic	3	3	40	60	100	3
III		D02	Elective-III Consumer Behaviour	5	3	30	70	100	4
	20BCU25A	DSE	Brand Management	3	3	30	/0	100	4
III	20BCU25B	CEC	Institutional Training			100	-	100	2
III	20BCU26	SEC	Non-Major Elective		7 10		-	100	
IV	20GSU05	AECC	General Awareness	-	2	100	-	100	2
	20GSU06	AECC	Law of Ethics	-	2	100	-	100	2
V	20GSU00 20BCUV05	ACC	VAC-V	2	1	50	-	50	1 8
IV	The state of the s		Aptitude / Placement	2	1	50	_	- 17	Grade*
IV	20BCUJ09	SEC	Training					11	
IV	20BCUJ10	SEC	Online Classes	2	1	-	-	-	C/NC**
1 4									

				36					30
			Semester-	-VI			-		
Ш	20BCU27	DSC	Advertising and Sales Promotion	6	3	30	70	100	4
Ш	20BCU28	DSC	International Trade	6	3	30	70	100	4
III	20BCU29	DSC	Strategic Management	6	3	30	70	100	4
III	20BCU30	DSC	RDBMS and Oracle	3	3	30	70	100	3
III	20BCU31	SEC	Practical-VI - RDBMS & Oracle	3	3	40	60	100	3
III	20BCU32A	DSE	Elective-IV Service Marketing	5	3	30	70	100	4
III	20BCU32B	GEG	Financial Services			40			
III	20BCU33	SEC	Project	1	+-	40	60	100	2
IV	20BCUV06	ACC	VAC-VI	2	1	50	-	50	1
IV	20BCUJ11	SEC	Aptitude / Placement Training	2	1	50	-	-	Grade*
IV	20BCUJ12	SEC	Online Classes	2	1	-	-	-	C/NC**
			*	36				1 14	25
					C	redits	Gran	nd Total	146

- VAC-Value Added Course (Extra Credit Courses)
- \* Grades depends on the marks obtained

Range of marks	Equivalent remarks
80 and above	Exemplary
70 - 79	Very good
60 - 69	Good
50 – 59	Fair
40 - 49	Satisfactory
Below 39	Not Satisfactory = Not completed

- Part IV & V not included in total marks and CGPA calculation.
- I.E-Internal Exam
- E.E-External Exam
- JOC-Job Oriented Course
- C/NC\*\*- Completed/ Not Completed

#### **PASSING MINIMUM**

- Passing Minimum for UG 40% and for PG 50 %
- For UG: 35 % (25 marks) in EE and 40 % in Total Marks
- For PG 50 % (35 marks) in EE and 50 in Total Marks

	List of Open Elective Papers
	Courses offered by the Departments (Additional Credit Courses)
	a)Introduction to Big Data
	b)Artificial Intelligence for everyone
	c) Digital Marketing
	d)Personality development
Open Electives	e)E-Business
	f)Tally ERP 9
	g)Introduction to Personal Branding
	h)Successful Career Development
	i)Six Sigma
	j)Teamwork Skills

	List of	Elective Papers/ DSE
	(Can choose any	one of the paper as electives)
	Course Code	Title
Electives/	20BCU12A	Legal aspects of Business
DSE-I	20BCU12 B	Customer Relationship Management
Electives/	20BCU19 A	Retail Management
DSE-II	20BCU19 B	Export Management
Electives/	20BCU25A	Consumer Behavior
DSE-III	20BCU25B	Brand Management
Electives/	20BCU32A	Service Marketing
DSE-IV	20BCU32B	Financial Services

BOS-Chairman Academic Council / Member Secretary

Co-ordinator

Academic Audit Cell
Hindusthan College of Arts & Science,
Coimbatore-641 028.

# UG Courses- Scheme of Evaluation (Internal & External Components)

(For the students admitted during the academic year 2020-2021 Only)

## 1. Internal Marks for all UG

Components	Marks
Test I	5
Test II	5
Model Exam	10
Assignment	5
Attendance*	5
TOTAL	30

## \*Split-up of Attendance Marks

- \* 75-79 1 marks
- \* 80-84 2 marks
- \* 85-89 3 marks
- 90-94 4 marks
- ♣ 95-100 5 marks

## 2. a) Components for Practical I.E.

Components	Marks
Test –I	20
Test - II	20
Total	40

## b) Components for Practical E.E.

Components	Marks
Experiments	50
Record	5
Viva	5
Total	60

## 3. Institutional/ Industrial Training, Mini Project and Major Project Work

Institutional Training (I.E)	/Industrial	Mini (I.E)	Project	Major l	Project Work		
Component	Marks		Marks	Compo	nent	Marks	Total Marks
Work diary	25	1. 3. 1. 1. 1. 1.	1201125-12	I.E			
Report	50		50	a)Atte	ndance	10	
Viva-voce	25		50	b)Rev	iew/Work diary*	30	40
Total	100		100	E.E**	a) Final report	40	
					b)Vivá-voce	20	60
						Total	100

<sup>\*</sup>Review is for Individual Project and Work Diary is for Group Projects (group consisting of minimum 3 and maximum 5)

## 4. Components for Value Education (Part IV):

S.No.	Components	Marks
a)	Attendance	30 marks
	96% and above - 30 marks	
	91% to 95% - 25 marks	
	86% to 90% - 20 marks	
	75% to 85% - 10 marks	
b)	Participation in group activity	30 marks
c)	Assignment (2 x 10)	20 marks
d)	Test (1 hr for 20 marks)	20 marks
	2 out of 3 questions, 10 marks each	
	Total	100 marks

<sup>\*\*</sup>Evaluation of report and conduct of viva voce will be done jointly by Internal and External Examiners

## 5. Guidelines for Environmental Studies (Part IV)

Components	Marks
Two Tests (each 2 hours) of 30 marks each [3 out of 5 descriptive questions 3 x 10 = 30 Marks]	60
Field visit and report (10 + 10) (At least one field trip should be arranged)	20
Two assignments (2 x 10)	20
Total	100

## 6. Guidelines for Skill based subject - Internet Security (Part IV)

Components	Marks
Two Tests (each 2 hours) of 40 marks each [4 out of 7 descriptive type questions 4 x 10 = 40 Marks]	80
Two assignments (2 x 10)	20
Total	100

## 7. Guidelines for General Awareness (Part IV)

Components	Marks
Two Tests (each 2 hours) of 50 marks each [50 objective type questions $50 \times 1 = 50 \text{ Marks}$ ]	100

#### 8. Guidelines for Law of Ethics (Part V)

Components	Marks
Two Tests (each 2 hours) of 50 marks each	100
[5 out of 8 descriptive type questions $5 \times 10 = 50 \text{ Marks}$ ]	100

### 9. Guidelines for Extension Activity (Part V)

No of Activities	Marks
2 x 50 (Each Activity for two days) (Activities may be Educating Rural Children, Unemployed Graduates, Self Help Group etc)	100

10. Value Added Courses and Aptitude/Placement courses:

Components	Marks
Two Test (each 1 hour) of 25 marks each QP is objective pattern (25x1=25)	50
Total	50

#### **Guidelines:**

1. The passing minimum for these items should be 40%

2. If the candidate fails to secure 40% passing minimum, he / she may have to reappear for the same in the subsequent Semesters

3. Item No's:4,5,6,7,8,9, 10 are to be treated as 100% Internal papers.

4. For item No.10, Tests conducted through online modules (Google Form/any other)

# UG PATTERN QUESTION PAPER PATTERN FOR CIA I and CIA II EXAM Reg.No: Q.P.CODE: HINDUSTHAN COLLEGE OF ARTS AND SCIENCE (AUTONOMOUS)

(----- **SEMESTER**)

BRANCH: -----SUBJECT NAME: -----

Time: Two Hours

Maximum:50 Marks

## SECTION - A $(6 \times 1 = 6 \text{ Marks})$

**Answer ALL Questions** 

**ALL Questions Carry EQUAL Marks** 

(Q.No: 1 to 6: Multiple choice/Fill up the blanks /True or False questions)

#### **SECTION - B** (4x 5 = 20 marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(Q.No: 7 to 10 Either Or type)

### **SECTION - C** (3x 8 = 24 marks)

Answer ALL Ouestions

ALL Questions Carry EQUAL Marks

(Q.No: 11 to 13: Either Or type)

## QUESTION PAPER PATTERN FOR MODEL/END SEMESTER EXAMINATION

Reg.No:------Q.P.CODE: HINDUSTHAN COLLEGE OF ARTS AND SCIENCE (AUTONOMOUS)

------ DEGREE MODEL EXAMINATIONS -----20-----

(-----SEMESTER)

BRANCH : -----

SUBJECT NAME:----

**Duration: Three Hours** 

Maximum: 70 Marks

## SECTION - A (10x1=10 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(Q.No 1 to 10 Multiple choice/Fill up the blanks /True or False questions)

(Two questions from each unit)

## SECTION - B (5x4=20 Marks)

Answer ALL Question

ALL Questions Carry EQUAL Marks

(Q.No 11 to 15 Either or type)

(One question from each Unit)

## SECTION- C (5x8=40 Marks)

Answer ALL Questions

ALL Questions carry EQUAL Marks

(Q.No 16 to 20 Either Or type) (One question from each Unit)

Course Code:	20BCU01			Course T		Batch:	<b>2020-2021</b> & Onwards
		P	RINCH	PLES OF MA	NAGEMENT	Semester:	I
Hrs/Week:	6	L	6	T	P	Credits:	5

## COURSE OBJECTIVE:

- 1. To create an understanding of the fundamental principles of management
- 2. To enable students understand the Roles of a Manager in an organization.
- 3. To understand the various forms of organisation structures and analyse a suitable organisation structure.
- 4.To enable effective decision making and control for desired outcome.
- 5. To Develope the managerial skills of students for an effective application in their career.

## COURSE OUTCOMES (CO)

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Define basic concepts of management and evolution in management.	K1,K2
CO2	Understand the importance of planning for business. Decision making based on plans.	K2,K3
CO3	Identify the various organization structures for grouping of activities, hierarchy of authority and responsibility, relationship for achievement of common goals.	K3,K4
CO4	Analyze and interpret the concepts of directing the workforce, improving performance through motivation and effective leadership.	K1,K3,K4
4 (4)	KI- Remember, K2- Understand, K3- Apply, K4- Anal	yse,

## **SYLLABUS**

20BCU01	PRINCIPLES OF MANAGEMENT	I
Unit No.	Topics	Hours
I	Management: Meaning – Definitions –Nature - Scope- Distinction between Management and Administration. Management: A science or an art – Functions of Management- Levels of Management - Roles and Skills of a Manager- The evolution of Management Theory-(Henry Fayol, F.W. Taylor, Elton Mayo.)	14
II a	Planning: Definition – Nature and Characteristics of Planning – Importance – Planning process- Types of Plans – Limitations. MBO-Definition –Process of MBO- Pros & Cons. Decision making: concept of decision and decision making – Decision making process - Types of Decisions –Environmental factors affecting management Decisions.(Globalization, Diversification and Technology)	15
Ш	Organizing: Meaning- Definition -Nature & Importance - Types of Organization - Organizational structure - Span of control. Delegation: Meaning – importance - Centralization Vs Decentralization. Departmentation: Meaning –Bases of departmentation.	15
IV	<b>Staffing &amp; Directing:</b> Staffing: Meaning – Definition-Objectives, Factors affecting staffing. Directing: Meaning-Nature - Importance–principles – Elements of Directing	14
V	Co-ordination & Controlling: Co-ordination: Meaning- Principles & Effective Coordination Techniques-Controlling: Definition — Characteristics of control — Steps in controlling —Controlling Techniques. *Modern trends in Management-*Self-Study	14

Teaching methods: Lecturing, PowerPoint Projection through LCD. Assignment. Discussion, and Case Studies.

#### TEXT BOOKS

#### Text Book:

#### **Text Book:**

1.P.C.Tripathy, P.N.Reddy, Principles of Management, 3rd Edition, Tata MC Graw Hill publishing Company Ltd.
2. Harold Knootz, Heinz Weinhrich, Essential of Management, 6th Edition, Tata MC Graw Hill publishing company Ltd,

#### REFERENCE BOOKS

#### **Reference Books:**

- 1. Bhushan Y.K, Business Organization, 4th Edition, Tata MC Graw Hill publishing company Ltd.
- 2. L.M. Prasad, Principles of Management, 5th Edition, Himalaya Publication.
- 3. DinkarPagare, Principles of Management, Sultan Chand & Sons,

#### WEB RESOURCES

Web Link: SELF STUDY TOPIC\* <a href="https://www.toppr.com">https://www.stratx-exl.com</a> , \*<a href="https://www.stratx-exl.com">https://www.stratx-exl.com</a>

## MAPPING WITH PROGRAM OUTCOMES

PO CO	PO1	PO2	PO3	PO4
CO1	M	М	L	L
CO2	S	S	L	M
CO3	S	M	L	М
CO4	S	L	M	S

-Strong, M- Medium, L - Low

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Mrs.M.Kousalyadevi	Dr.R.Sabitha D. Salitta	B. Juns
Name & Signature of the Staff	Name & Signature	Name & Signature

Co-ordinator
Curriculum Development Cell
Hindusthan College of Arts & Science,
Coimbatore-641 028.

		Course Title	Batch	<b>2020-2021</b> & Onwards
Course Code	20BCU02	BUSINESS COMMUNICATION	Semester	I
Hours /Week:	3	I 2 T P	Credits	3

## **COURSE OBJECTIVE:**

- 1.To create an understanding of Business Communication and applications in organizations.
- 2.To Draft official letters to convey instructions, Policies and directions for sharing information.
- 3. To prepare business reports aiming at critical analysis of business environment to support decision making.
- 4. To recognize importance of grooming and observing etiquettes in enhancing ones personality and self esteem.
- 4.To improve the overall communication and personality to compete in the business.

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Recall and remember the basics of business communication.	K1,K2
CO2	Interpreting information through letters and understanding technology based modes of communication.	K2,K3
CO3	Analyzing and examining the business situations and the subsequent preparation and presentation of business reports.	K2,K3,K4
CO4	Examine in choosing a career path and plan towards professional growth at work place.	K2,K3,K4

### **SYLLABUS**

20BCU02	BUSINESS COMMUNICATION	I
Unit No.	Topics	Hours
I	Introduction to communication: Meaning, Definition - Essential and Importance of Business Communication. Types of Communication - Barriers in Communication, Communication media.	7
П	Communication through letters: Essentials of an effective business letter - Layout of letters - Business enquiries - Offers and Quotations - Orders - Execution of Orders - Cancellation of Orders - Complaint letters. Technology based communication: E-mail, Blog, Tweet, Linked In. SELF STUDY TOPICS: Cross-cultural communication-concept- styles	8
ш	Official Communication: Meaning - Memo - Circulars - Notices - Agenda - Minutes - Preparation. Report writing: Meaning - Importance - Types - Layout - Contents - Preparation - Presentation. SELF STUDY TOPICS: Teleconferencing- Web conferencing- Advantages and disadvantages.	7
IV	Career oriented communication: Resume format, preparation, Job application - Appointment Orders. Interview: Meaning - Definition - Principles of interview - Non-Verbal aspects of interview - Interview Skills - Styles of Interview	7
V	Grooming for Corporate: Etiquettes – Meaning – Importance- Types (Dressing & Grooming skills, Networking etiquettes, Work place Etiquettes, E-mail Etiquettes, Telephone Etiquettes and Meeting Etiquettes). Ethics in business communication: Ethical code in communication, Ethical dilemmas faced by managers- Types of Dilemmas (Secrecy, Whistle-blowing, Leaks, Rumors and gossip, Lying and Ambiguity). Listening Skills: Listening – Meaning – Effective and ineffective listening skills. SELF STUDY TOPICS:  Listen from movie clips, news items, inspiring speeches by great personalities.  Prepare a report on any business related topic.	7

Teaching methods: Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies.

#### Text Book:

- 1. Rajendra Pal Korahalli —Essentials of Business Communication, Sultan Chand & Sons, New Delhi.
- 2. Business Communication Anjanee Sethi, Bhavana Adhikari, Tata Mc Graw Hill Publication.

Reference Books:

#### REFERENCE BOOKS

#### Reference Books:

- 1. Ramesh, MS, & Pattanshetti .C. C —Business Communication, R.Chand&Co, New Delhi.
- 2. Rodriquez M V—Effective Business Communication Concept, Vikas Publishing Company.
- 3. Rajeesh Viswanathan -Business Communication 3rd Edition Himalaya Publication .
- 4. Mary Ellenguffey Essentials of Business Communication 9th Edition Atlantic.

# Web Link: SELF STUDY TOPICS \*https://www.finsmes.com

\*https://www.yourarticlelibrary.co

Cross cultural communication\*https://study.com

Tele conferencing\*https://www.tecweb.org

Speeches by great personalities \*https://www.scoopwoop.com

## MAPPING WITH PROGRAM OUTCOMES

PO CO	PO1	PO2	PO3	PO4
CO1	S	M	L	M
CO2	S	S	M	S
CO3	S	M	L	M
CO4	S	M	L	M

-Strong, M- Medium, L – Low

# ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Mr.R.Thangamani Name & Signature of the Staff	Dr.R.Sabitha  Name & Signature	Name & Signature

Co-ordinator
Curriculum Development Cell
Hindusthan College of Arts & Science,
Coimbatore-641 028.

				Cours	e Title			Batch:	<b>2020-2021</b> & Onwards
Course Code:	20BCU03	PRACTICAL I – BUSINESS COMMUNICATION (USING MS - OFFICE)					Semester:	I	
Hrs/Week:	3	L		·T		P	3	Credits:	3

## **COURSE OBJECTIVE:**

- 1.To create an understanding of Business Communication.
- 2. To manage files using word processing and Spreadsheets.
- 3. To understand the use of Google Apps.
- 4. To enable students to learn Power point presentations to address large team with audio and visual effects.
- 5.To understand the use of MS Access to build data and gain the advantage of data sources and build models for analyzing business data.

## COURSE OUTCOMES (CO)

COURSE OUTCOME	BLOOMS LEVEL
Recall the features of Microsoft Office Applications for an error free business communication	K1,K2
Understanding and relating skills using MS-Excel worksheets for business.	K2,K3
Understanding the skills of Google Apps.	K3,K4
Apply PowerPoint using various tools for business presentations.	K3,K4
	Recall the features of Microsoft Office Applications for an error free business communication  Understanding and relating skills using MS-Excel worksheets for business.  Understanding the skills of Google Apps.

## **SYLLABUS**

20BCU03	PRACTICAL I – BUSINESS COMMUNICATION (using MS - OFFICE)	I
Package	Programs	Hours
	Neatly type at least two pages of Text using Times New Roman 12 in A4	
	page layout. Use different fonts and also show different font colors and text	94.1.
	highlighting. Show different alignments in MS-Word.	
	Type two pages of Text and Add bullets, header and footer to your document	
	in MS-Word.	
	Type one full page in 12 size font and insert a clip-art and picture by posting	
	the image at different places in MS-Word.	
	Prepare a Class Time Table in MS-Word.	
	Open MS-Word and type one page about "College". Carry out the below-listed	l.
	tasks on the same.	
	a) Type the <b>heading</b> – "College" at the top of the Document.	
MS Word	a. Use WORD ART to do this.	15
	b) Justify all the text.	
	c) Find all instances of the word -"College" and replace it with "BBA	
	CA".	
	d) Check Spelling and Grammar.	
	Perform mail merge operation for your company interview call letter in MS-	
	Word.	
	Prepare Resume and Job Application Letter in Ms-Word.	
	Prepare Memo, Circulars and Notices for your Company using Ms-Word.	
	Prepare an Agenda and Minutes for a meeting using Ms-Word.	
	Prepare a Document using Google Docs	
	ate a spreadsheet using MS-Excel and do the following operations:	
	a) Merge, Split and Format cells	
	b) Enter the student mark details	
	c) Perform data sorting(Both Number and Alphabets)	
MS Excel	Bring out the student data in worksheet and find out the total and average by	12
	using using	14
	Formulae and Built-in Functions in MS-Excel.	
	Create a spreadsheet for three countries data set and insert a different type of	

	charts in	
	Ms-Excel.	
	Prepare a Spread sheet using Google Sheets.	
	15. Design a PowerPoint presentation to inaugurate your Department activities.  Your presentation should consist of:	
	<ul><li>a) 4 slides explaining the college and department.</li><li>b) Different slide layout for each slide.</li></ul>	
MS Power Point	c) Different slide design for each slide and add animation and transition effects for each slide.  Draw an organization chart with minimum three hierarchical levels in MS-	8
	PowerPoint.  Design an advertisement campaign with minimum three slides and insert clipart and pictures with a different slide design for each slide.  18. Prepare a Presentation using Google Slides.	
MS Access	19. Develop a student database in MS-Access and do the following Operations:  a) Enter the student details and perform sorting in Name Field.  b) Create Forms and Labels.  c) Prepare Report using Report Wizard.	10

Teaching methods: Practical Computer lab session Demonstration using LCD Projectors

ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Mrs. J.Joseline Famila  Name & Signature of the Staff	Dr.R.Sabitha  Name & Signature	A, June & Signature

Co-ordinator
Curriculum Development Cell
Hindusthan College of Arts & Science,
Coimbatore-641 028.

Course Code:	20BCU05		Course Title				Batch:	<b>2020-2021</b> & Onwards	
		OI	RGANIS	SATION	IAL BEI	HAVIO	UR	Semester:	П
Hrs/Week:	5	L	5	T		P		Credits:	· 4

## **COURSE OBJECTIVE:**

- 1. To impart knowledge on various aspects of human behavior in organization
- 2. To enable students in understanding the role of personality and their influence in organizations
- 3. To develop attitude to increase efficiency in contributing to organizations effectiveness.
- 4.To understand and recognize the importance of group and team work for a collaborative environment.
- 5.To enhance and develop readiness of the student for choices and changes to face ne challenges.

S.No	COURSE OUTCOME	BLOOMS LEVEI
CO1	Define the concepts of organizational behavior and their contribution to the development of an organisation	K1,K2
CO2	Inferring the role of personality, Perception and Motivation in an Organizational Context.	K1,K2,K3
CO3	Examining the determinants of Job Satisfaction, Employee Morale and Attitude	K2,K3,K4
CO4	Appraising the significance of working in a group and resolving conflicts.	K2,K3,K4

Course Code:	20BCU05			Cours	e Title			Batch:	<b>2020-2021</b> & Onwards
		Ol	RGANIS	SATION	AL BEI	HAVIO	UR	Semester:	II
Hrs/Week:	5	L	5	T		P		Credits:	4

COURSE OBJECTIVE To impart knowledge on various aspects of human behavior in organization

## COURSE OUTCOMES (CO)

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Define the concepts of organizational behavior	K1
CO2	Understanding the role of personality, Perception and Motivation in an Organizational Context.	K2
CO3	Identify the determinants of Job Satisfaction, Employee Morale and Attitude	К3
CO4	Examine the significance of working in a group, resolving conflicts, and applying various Leadership Styles.	K4

## **SYLLABUS**

20BCU05	ORGANISATIONAL BEHAVIOUR	П
Unit No.	Topics	Hours
I	Organisational Behaviour: Definition- Importance and Scope of Organizational Behaviour, Factors influencing OB- Contributing disciplines to OB. Individual Differences - Intelligence tests - Measurement of Intelligence.	12
П	Personality: Meaning, Types, Determinants of Personality, Personality Theory (Psycho analytic Theory), Perception – Meaning- Process- Factors affecting Perception. Motivation – Meaning- Theories (Maslow's, Herzberg's, Aldermen's ERG, Mc Gregors X and Y theory - Transactional Analysis	12
Ш	Learning – Meaning – Concepts – Process- Factors affecting learning Job Satisfaction-Meaning - Measurement of Job satisfaction. Morale – meaning-Importance. Attitude: Meaning & Components, Employee Attitude and Behaviour.	12
IV	Group dynamics: Group-Meaning-types, group cohesiveness –Group norms-Group decision making. Conflict – Meaning - Concepts, Types, Resolution of Conflict (Case Study – Internal Evaluation only).	11
V	Leadership: Meaning- Charactertics of a Successful Leader, Leadership Styles- Theories (Managerial Grid, Trait Theory, Situational Theory, Fielders Contingency Model). Counseling: Meaning- Importance – Types (Case Study – Internal Evaluation only).	13

Teaching methods: Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies.

## **TEXT BOOKS**

# MAPPING WITH PROGRAM OUTCOMES

PO CO	PO1	PO2	PO3	PO4
CO1	S	L	L	M
CO2	S	S	L	M
CO3	S	S	M	M
CO4	S	S	M	M

-Strong, M- Medium, L – Low

# ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Pr.V.Balamurugan	Dr. R. Sabitha  D. Salitha	La Charl
Name & Signature of the Staff	Name & Signature	Name & Signature

Course Code:	20BCU06	in forth discounting	y day and the	Course		Batch:	<b>2020-2021</b> & Onwards
			WE		INOLOGY	Semester:	11
Hrs/Week:	3	L	3	T	P	Credits:	3

## **COURSE OBJECTIVE:**

- 1.To inculcate knowledge on Web Technology concepts and functioning of Internet.
- 2.To understand the skills of creating an effective web page using html tags.
- 3. Understand hyperlinks and frames to create attractive webpages.
- 4. To develop programming skills using Javascript.
- 5.To enhance and develop knowledge of creating Dynamic Web Pages using Dhtml.

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Define internet concepts and basics structures of HTML Program.	K1,K2
CO2	Construct HTML tags for lists, tables and images.	K2,K3
CO3	Examine Links and Frames in Html.	K2,K3,K4
CO4	Develop and apply Java Script language.	K3,K4

## **SYLLABUS**

20BCU06	WEB TECHNOLOGY	Sem: II
Unit No.	Topics	Hours
Ι	Internet Basics and HTML Basics of Internet – Search Engines- E-mail & its working. Introduction to HTML: - Web server – Web Browser – HTML Tags – The Structure of HTML Program – Title and Footer – Formatting Text – Heading Styles – Drawing Lines – Text Style and Effects.	7
п	List, Tables and Images in HTML Lists: - Unordered Lists - Ordered Lists - Definition lists. Tables: - Caption Tag - Width, Border, Cell padding, Cell spacing, BG Color, Row span, Col span Attributes. Images in HTML: - Image Tag - Border, Width, Height, Align, Alt Attributes	7
III	Links and Frames Links: - External Linking – Internal Page linking – Linking to Particular location – Images as Hyperlinks – Image Map. Frames: - Frameset – Frame and its Attributes – Target Attributes	8
IV	Java Script JavaScript in web pages: – Writing JavaScript into HTML – Data Types and Literals – Variables – JavaScript Array – Operators and Expressions – Conditional Checking – Loop – Functions in JavaScript – Dialog Boxes: - Alter, Prompt, Conform. Forms in HTML: - Input Tag and Attributes.	8
V	<b>Dynamic HTML</b> Dynamic HTML: - Cascading Style Sheets – Style Tag – Font, Color, Background, Text, Border, Margin and List Attributes – External Style Sheets.	6

Teaching methods: Lecturing PowerPoint Projection through LCD Assignment **TEXT BOOKS** 

#### Text Book:

## Text Book:

1. Ivan Bayross, "Web Enabled Commercial Application Development Using Html, DHTML, JavaScript", BPB Publications, New Delhi.

2.C.Xavier, "World wide web design with HTML" McGraw Hill Education(India) Pvt.Ltd.

## REFERENCE BOOKS

## **Reference Books:**

- 1. Internet and web technologies Rajkamal,-Tata McGraw Hill Education.
- 2. NIIT Ltd., "HTML & XML An Introduction"-PHI Learning Pvt.Ltd ,New Delhi.
- 3.D.P.Nagpal "Web technology design (theory and technique on the cutting edge)", S.Chand & company PVT LTD, New Delhi.
- 4. Thomas A.Powell., "The Complete Reference HTML & XHTML", Fourth Edition-Tata McGraw Hill Education.

## WEB RESOURCES

Web Link: http://geeksforgeeks.org

https://tms-outsource.com/blog/posts/web-technologies/

	PO1	PO2	PO3	PO4
CO1	S	L	N	104
			M	L

CO2	S	L	L	L
CO3	S	M	M	I.
CO4	S	L	M	L

-Strong, M- Medium, L – Low

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
.Mrs.J.Joseline Famila Name & Signature of the Staff	Dr.R.Sabitha Name & Signature	Name & Signature

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Curriculum Development Cell
Hindusthan College of Arts & Science,
Coimbatore-641 028.

Course Code:	20BCU07		Course T	itle		Batch:	<b>2020-2021</b> & Onwards
		PRACTI	CAL-II- WEB	<b>TECHNOL</b>	JOGY	Semester:	II
Hrs/Week:	3	L	T	P	3	Credits:	3

COURSE OBJECTIVE To inculcate knowledge on Web Technology concepts using HTML and DHTML tags to design web pages.

## COURSE OUTCOMES (CO)

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Define HTML,DHTML tags.	ΚI
CO2	Understanding list ,table ,frame and form tags in HTML.	K2
CO3	Develop and build WebPages using JavaScript.	К3
CO4	Experiment Internal and External style sheets	K4

## **SYLLABUS**

20BCU07	PRACTICAL II - WEB TECHNOLOGY	11
	Topics	

- 1. Create a web page in HTML using different text styles, text effects and marquee tag.
- 2. Create a web page for a Flower shop and make advertisement for that shop using HTML.
- 3. Develop a HTML page to display an Advertisement.
- 4. Design a Web page for the Mobile company in HTML using

Ordered List

Unordered list

Definition List.

- 5. Develop a HTML page to display your Class Time Table using Table tag.
- 6. Design a Web page in HTML and insert different images using the Image tag.
- 7. Develop 3 web pages for a college and link with each other using Link tag in HTML.
- 8. Develop a Web page with images and make image as Hyperlink in HTML.
- 9. Design a web page for Retail outlet using Frames in HTML.
- 10. Write a JavaScript code block, which validates a User name and Password
- 11. Design a Web page in HTML for student registration form using form tag and its elements.
- 12. Design a web page for department in DHTML using Internal Style Sheets.
- 13.Design a web page in DHTML using External Style Sheets.

Teaching methods: PowerPoint Projection through LCD, Assignment, Google Class Room

ASSESSMENT PATTERN (if deviation from common pattern)

# ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Mrs.M.Sofia Name & Signature of the Staff	Dr.R.Sabitha  2. Salitta  Name & Signature	Name & Signature

Co-ordinator

Curriculum Development Cell

Hindusthan College of Arts & Science,

Coimbatore-641 028.

ABSTRACT FOR SCHEME OF EXAMINATIONS
(For the Candidates admitted during the academic year 2020 - 2021 and onwards)

S.No.	Part	Course (MIL/AECC/AEE/DSC/DSE/SEC/GE/ACC)	Papers	Credit	Total Credits	Marks	Total Marks
1	Part I	MIL	2	3	6	100	200
2	Part II	AECC	2	3	6	100	200
3		DSC	4	5	20	100	400
	3.7	10135 2000	5	3	36 15	100	900 500
4	Part	SEC	6	3	18	100	600
5	III	GE	3	4	12	100	300
6		DSE	3	4	12	100	300
			1	3	3	100	100
7		ACC	4	1	4	50	200
8			2	G	G	50	100
	Part	AEE	4	G	G	50	200
9	IV	SEC	2	G	G	50	100
-			6	G	G	G	GRADE
10		AECC	5	2	10	100	500
11	Part V	AECC	1	2	G	100	100
		Total	61		146		4900

## ACC 4 credits 146-4= 142

No of papers	Course Type	Total Course
2	Modern Indian Language(MIL)	Total Credit Points
8	Ability Enhancement Compulsory course(AECC)	6
4	Ability Enhancement Elective (AEE)	16
18	Discipline Specific course(DSC)	G
4	Discipline Specific Elective(DSE)	71
16	Skill Enhancement Course(SEC)	15
3	Generic Elective(GE)	22
6	ACC	12
		4
61	TOTAL	146

# UG PATTERN QUESTION PAPER PATTERN FOR CIA I and CIA II EXAM

Reg.No:—Q.P.CODE:
HINDUSTHAN COLLEGE OF ARTS AND SCIENCE (AUTONOMOUS)
——DEGREE CIA-I/CIA-II EXAMINATIONS ——20—

(-----SEMESTER)

Time: Two Hours

Maximum: 50 Marks

SECTION - A  $(6 \times 1 = 6 \text{ Marks})$ 

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(Q.No: 1 to 6: Multiple choice/Fill up the blanks /True or False questions)

SECTION - B (4x 5 = 20 marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(Q.No: 7 to 10 Either Or type)

SECTION - C (3x 8 = 24 marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(Q.No: 11 to 13 : Either Or type)

### QUESTION PAPER PATTERN FOR MODEL/END SEMESTER EXAMINATION

DEGREE MODEL EXAMINATIONS -----20----

(---SEMESTER)

BRANCH:-----

SUBJECT NAME:----

**Duration: Three Hours** 

Maximum: 70 Marks

SECTION - A (10x1=10 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(Q.No 1 to 10 Multiple choice/Fill up the blanks /True or False questions)

(Two questions from each unit)

SECTION - B (5x4=20 Marks)

Answer ALL Question

**ALL Questions Carry EQUAL Marks** 

(Q.No 11 to 15 Either or type)

(One question from each Unit)

SECTION- C (5x8=40 Marks)

Answer ALL Questions

ALL Questions carry EQUAL Marks

(Q.No 16 to 20 Either Or type) (One question from each Unit)

Course Code:	20BCU09			Course T	itle	Batch:	2020-2021
			FINAN	ICIAL ACC	COUNTING	Semester:	Ш
Hrs/Week:	6	L	6	T	P	Credits:	4

## **COURSE OBJECTIVE**

- 1. To enable students to understand the basics of accounting and the accounting process.
- 2. To give insights into subsidiary books and trial balance
- 3. To enhance knowledge on final accounts.
- 4. To impart cognizance on accounting procedure for non-trading organization and single entry system

## **COURSE OUTCOMES (CO)**

S.No	COURSE OUTCOME	BLOOMS LEVEL	
CO1	Define and recall the basics of accounting and steps in accounting.	K1,K2,K3	
CO2	Understand the double entry and single entry book keeping system	K2	
CO3	Identify accounting errors and prepare Bank Reconciliation statement.	K3,K4	
CO4	Analyze the financial statements of trading and non tradingorganization	K3,K4	

## **SYLLABUS**

20BCU09	FINANCIAL ACCOUNTING	TIT
Unit No.	Topics	Hours
I	INTRODUCTION TO ACCOUNTING:  Meaning and definition of accounting — Objectives of Accounting — Basic Accounting concepts and Accounting Conventions - Functions of Accounting — Limitations of Accounting — Accounting Process. Double entry - Accounting system - Rules — Journal - Meaning of ledger- Balancing of ledger.	15
П	SUBSIDIARY BOOKS AND TRIAL BALANCE: Subsidiary books including (Cash books) – (problems) – Trial balance – Suspense account – Errors and types of errors –Rectification of errors – Bank reconciliation statement (Problems).	14
Ш	FINAL ACCOUNTS AND DEPRECIATION:  Manufacturing and trading accounts- Trading and profit & loss Account-Balance sheet. Depreciation – Meaning – Methods of Depreciation (Straight line method and WDV method). Problems.	15
IV	ACCOUNTING FOR NON-TRADING ORGANISATION: Accounting for Non-trading Organisation- Receipts and payments Accounts-Income and expenditure Accounts – Balance sheet (Problems with simple adjustments).	14
V	SINGLE ENTRY SYSTEM: Single entry systems – meaning – Salient features – Limitation of single entry system – distinction between single entry system and double entry system-Preparation of statement of affairs - Ascertainment of profit – net worth method- Conversion method (Problems).	14

Theory and problems are in the ratio of 20% and 80% respectively. Teaching methods: Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies.

#### **TEXT BOOKS**

#### Text Book:

1. Reddy.T.S&Moorthy.A – "Financial Accounting", MarghamPublications.

## REFERENCE BOOKS

#### Reference Books:

- 1. Jain and Narang-"Advanced Accountancy", KalyaniPublishers.
- 2. M.C Shukla and T.S.Grewal&S.C.Gupta "Advanced Accounts", S.Chand Publications
- 3. R.S.N.Pillai, Bagavathi&S.Umá "Fundamentals of Advanced Accounting", S.Chand Publications.

## WEB RESOURCES

#### Web Link:

- 1. https://www.classcentral.com/course/whartonaccounting-769
- 2. https://www.youtube.com/watch?v=HuzLQAEb-FE

## MAPPING WITH PROGRAM OUTCOMES

PO	PO1	PO2	PO3	PO4
CO1	M	S .	M	M
CO2	S	S S	M	M
CO3	M	M	S	М
CO4	S	S	M	S

S-Strong, M- Medium, L – Low

# ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Dr.A.Jeyanthi Name & Signature of the Staff	Dr.R. Sabitha  R. Sabitha  Name & Signature	Name & Signature

Co-ordinator
Curriculum Development Cell
Hindusthan College of Arts & Science,
Coimbatore-641 028.

Course Code:	20BCU10			Cours	se Title			Batch:	2020-2021
Ž.		PR		TION A			ALS	Semester:	Ш
Hrs/Week:	6	L	6	T		P		Credits:	4

## **COURSE OBJECTIVE**

- 1. To develop and in-depth understanding on the basics of production management.
- 2. To help students acquire knowledge on the fundamentals of materials management.
- 3. To make students understand the various materials handling and maintenance procedures.
- 4. To sensitize the students on inventory management and quality control.

## **COURSE OUTCOMES (CO)**

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Remember the core features of the production management function	K1,K2,K3
CO2	Relate plans with the actual and control any deviations	K2,K3
CO3	Analyze various issues in material storage, handling, packaging, shipping distributing and standardizing.	K3,K4
CO4	Comprehend inventory management and analyze the different types of quality control.	K3.K4

# SYLLABUS

20BCU10	PRODUCTION AND MATERIALS MANAGEMENT	III Hours		
Unit No.	Topics			
1	PRODUCTION MANAGEMENT  Production Management: Nature and Significance of Production Management;  Types in manufacturing systems: project- jobbing- batch- line- mass- continuous. Plant location- Factors affecting plant location. Plant Layout:  Meaning- Definition and Scope. Factors influencing facility layout. Principles	15		
11	of layout, Layout types and planning-Product layout.  PRODUCTION PLANNING AND CONTROL  Production Planning and Control: Meaning and Definition of Production  Planning- Objectives- Steps in production planning-importance. Production control- definition, objectives, techniques. Routing and Scheduling: routing- Meaning and objectives-Scheduling-meaning and objectives- Dispatching — Sequence analysis- Network analysis- meaning -importance	14		
m	MATERIALS MANAGEMENT  Meaning - Organization of Materials Management - Fundamental Principles - Structure - Integrated materials management. Purchasing - procedure - principles - Vendor rating - Vendor development.  Store keeping - Objectives - Functions - Store keeper - Duties - Responsibilities, Location of store - Stores Ledger - Bin card.	15		
IV	MATERIALS HANDLING AND MAINTENANCE Materials Handling - Importance - Principles - Criteria for selection of material handling equipments- Automation in materials handling.  Maintenance - Types - Breakdown - Preventive - Routine - Methods study - Time study - Motion study.  Self-study topic:  Material Handling Equipment	14		
V	Inventory – Meaning – Functions of Inventory - Importance – Tools – ABC, VED, FSN Analysis - EOQ - Re-order point - Safety Stock - Lead time Analysis.Quality control – Meaning – Types of Inspection - Centralised and Decentralised. TQM: Meaning – Objectives – Elements. Bench marking: Meaning - objectives – advantages. SIX SIGMA –. Lean management –ERP (Applications of recent trends).  ISO: Features - Advantages - Procedure for obtaining ISO(Self -Study Topic)	14		

Teaching methods: Lecturing, PowerPoint Projection through LCD, Assignment, Discussion,

## **TEXT BOOKS**

#### **Text Book:**

1. Khanna.O.P - Industrial Engineering and Management, Dhanpatrai Publications.

#### REFERENCE BOOKS

#### Reference Books:

- 1. Banga and Sharma-: Industrial Engineering & Management, Khanna Publishers.
- 2. Varma.M.M Materials Management, McGraw Hill London.
- 3. Aswathappa.K and shridharaBhat k- Productions and Operations Managements, Himalaya Publishing House.
- 4. Pannerselvam.R- Productions and Operations Managements, Prentice Hall India.

#### WEB RESOURCES

#### Web Link:

- 1. <a href="https://www.intechopen.com/books/quality-management-and-quality-control-new-trends-and-developments/quality-management-practices-in-indian-smes">https://www.intechopen.com/books/quality-management-and-quality-control-new-trends-and-developments/quality-management-practices-in-indian-smes</a>
- 2. http://www.technicalchange.com/production-materials-management.html

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Dr.M.Kousalya Devi Name & Signature of the Staff	Dr.R. Sabitha  2. Sullin  Name & Signature	S. Jud/ Name & Signature

Co-ordinator

Curriculum Development Cell

Hindusthan College of Arts & Science,

Coimbatore-64

Course Code:	20BCU11	Course Title					Batch: Semester:	2020-2021 V
		MARKETING MANAGEMENT						
Hrs/Week:	6	L	6	T	P		Credits:	5

## **COURSE OBJECTIVE:**

- 1. To understand the concepts of marketing management.
- 2. To learn about the market segmentation process and consumer behavior.
- 3. To help students get better understandings on the four Ps of marketing.
- 4. To get insights on the emerging trends of marketing.

## COURSE OUTCOMES (CO)

S.No	COURSE OUTCOME	BLOOMS LEVEL	
CO1	Remember strong conceptual knowledge in the functional area of marketing management	K1,K2,K3	
CO2	Understand consumer behavior and their decision making process	K2,K3	
CO3	Examine and Illustrate product, price, promotion mix and distribution.	K1,K2,K3	
CO4	Analyze and emerging trends in marketing.	K3,K4	

20BCU11	MARKETING MANAGEMENT	Ш
Unit No.	Topics	Hours
I	Introduction  Marketing: Meaning, Definition, Nature, Scope and Concepts of Marketing – Importance – Functions – Difference between selling and Marketing.  Marketing Mix - Marketing Environment: Meaning – Various factors influencing Marketing Environment.	14
п	Market Segmentation and Consumer Behaviour  Market Segmentation: Meaning, Definition – Bases of Market Segmentation –  Requisites of sound Market Segmentation. Consumer Behaviour: Meaning & its importance – Factors influencing Consumer behaviour – Buying Decision Process – Buying Motives: Meaning & its classification. Marketing Strategies (Leader, Challenges, Follower & Niche) – Marketing Mix Strategies.  Products	15
III	Products Product – Meaning, Characteristics & Classification of products (goods) – New product development Process – Product life Cycle (PLC) – Product positioning, Target Market, Branding, Labeling& packaging. Product mix – Modification & Elimination.	14
IV	Pricing and Physical Distribution  Pricing: Meaning, Objectives, Kinds of Price – Pricing Policies & Procedures – Factors influencing Pricing Decisions – Competitor's action to Price Changes.  Personal Selling: Meaning & Process. Physical Distribution: Meaning, Importance – Channels of Distribution – Promotion mix.  (Case study - Internal Evaluation only)	15
V	Emerging Trends in Marketing Introduction – E-business – Telemarketing – M-business – Green Marketing – Virtual Marketing – Multilevel Marketing – Digital Marketing: Meaning, Importance- E- Marketing, Sustainable Marketing. (Case study - Internal Evaluation only)	14

**Teaching methods:** Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies.

### TEXT BOOKS

Text Book:

1. Pillai .R.S.N and Bagavathi – "Marketing Management", Chand.S Publications.

#### REFERENCE BOOKS

### Reference Books:

- 1. Philip Kotler- Marketing Management,,, Mc Graw hill, Delhi
- 2. Rajan Nair Marketing Management,, Himalaya publication, Delhi
- 3. Rajansaxena Marketing Management, Tata Mc Graw hill company, Delhi
- 4. Govindarajan.M- Marketing Management Concepts, Cases, Challenges and Trends, Prentice-Hall of India Private Ltd, New Delhi.

### WEB RESOURCES

#### Web Link:

- 1. https://www.intechopen.com/books/quality-management-and-quality-control-new-trends-and-developments/quality-management-practices-in-indian-smes
- 2. http://www.technicalchange.com/production-materials-management.html

### MAPPING WITH PROGRAM OUTCOMES

CO	PO1	PO2	PO3	PO4
COI	S	M	M	M
CO2	S	S	S	M
CO3	М	M	M	M
CO4	M	М	M	S

S-Strong, M- Medium, L – Low

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Dr.M.Kouralyadovi Name & Signature of the Staff	Dr.R.Sabitha  Dr. Sabitha  Name & Signature	A. Jhn Jame & Signature

Course Code:	20BCU12A	All the Art of the 1 years		Cours	e Title		Batch:	2020-2021
		LE	GAL	ELECT ASPECT		I BUSINESS	Semester:	Ш
Hrs/Week:	5	L	5	T		P	Credits:	1

- 1. To enable the students to acquire knowledge on elements of Contract law.
- 2. To explain the concepts in free consent.
- 3. To gain knowledge on performance and discharge of contract.
- 4. To get understanding on the sale of goods and contract of agency

S.No	COURSE OUTCOME	BLOOMS LEVEL
COI	Understand the basics concepts of Law of Contract.	K1,K2,K3
CO2	Recognize legal risks in Business.	K2,K3
CO3	Interpret and resolve legal risks for business decisions.	K3,K4
CO4	Analyse and differentiate ethical from unethical legal practices.	K2,K3,K4

AAD CYLLA	ELECTIVE – I				
20BCU12A	LEGAL ASPECTS OF BUSINESS	III			
Unit No.	Topics				
I	Law of contract- Essential of contract- Agreements- Classification of contracts- Offer- Legal rules as to offer and lapse of offer- Acceptance- Legal rules as to acceptance-Consideration - Legal rules as to consideration-Stranger to a contract- Contract without consideration-Contractual Capacity - Minor-Agreement with Minor -Persons of Unsound Mind - Persons disqualified by Law.	12			
II	Free consent Introduction-Free consent- Coercion- Undue Influence- Fraud-Misrepresentation- Mistake- Legality of Object and Consideration- Unlawful, illegal agreements, Effects of illegality, Wagering Agreements- Agreement opposed to public policy, Agreements in Restraint of trade – Exceptions - Restitution -void agreements- Contingent and Quasi Contracts.	12			
Ш	Performance of Contract, Discharge of Contract and Remedies Actual Performance-Tender-essentials of a Valid tender, by whom contract must be performed, Time and Place of Performance, Assignment of contracts- Discharge - Modes of Discharge- Remedies for Breach of Contract.	12			
IV	Contract of Sale of Goods Introduction - Elements of Contract of Sale - Difference between sale and agreement to Sell-Hire purchase agreement- Sale and bailment- Capacity to buy and sell - Goods - Meaning of goods, Document of title of Goods - Classification of goods- effect of destructions of goods subject matter. Conditions and Warranties-Implied Conditions and Warranties, Caveat Emptor-Exceptions - Unpaid Seller's rights.	-13			
V	Contract of agency Introduction — Essentials of Agency- Creation of Agency — Ratification — Essentials of Valid Ratification — Kinds of Agents- Duties of an Agent — Rights of an agent- Duties of principal-Rights of Principal-Agent's authority — Principal's liability for the Act of an agent — Sub agent-Substituted agent- Termination of agency-Effectiveness of Termination.	11			

Teaching methods: Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies.

## TEXT BOOKS

### Text Book:

- 1. Pillai&Bagavathi, Business Law ,S.Chand and Co Ltd., Delhi India. 2. Kapoor.N.D Business laws, Sultan Chand & Sons, New Delhi.

### REFERENCE BOOKS

#### Reference Books:

1. Chandra Bose.D, Business Law, PHI Learning pvtltd, Second Edition.

### WEB RESOURCES

#### Web Link:

- 1. <a href="https://www.thedailymba.com/2010/03/31/topic-22-legal-aspects-of-business/">https://www.thedailymba.com/2010/03/31/topic-22-legal-aspects-of-business/</a>
- 2. https://www.youtube.com/watch?v=sxu8sxpeGHo

## MAPPING WITH PROGRAM OUTCOMES

CO	PO1	PO2	PO3	PO4
CO1	M	M	M	S
CO2	M	·S	S	M
CO3	S	M	M	M
CO4	S	M	M	S

S-Strong, M- Medium, L – Low

# ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Dr.R.Sabitha	Dr.R. Sabitha	J. June
Name & Signature of the Staff	Name & Signature	Name & Signature

Course Code:	20BCU12B	Course Title					Batch:	2020-2021	
		RE		CTIVE - ONSHIP			NT	Semester:	III
Hrs/Week:	5	L	5	T	-	P	-	Credits:	4

- 1. To enable the students to acquire knowledge of customer-retailer relationship.
- 2. To gain knowledge on Functionalities of CRM.
- 3 To Understand the Role of CRM and Employees.
- 4. To Explain the concept of Database Marketing.

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Define basic concepts of Marketing and Building Relationships.	K1,K2,K3
CO2	Understand the importance of Customer relationship management and CRM Strategies.	K2,K3
CO3	Identify the various Functionalities of CRM and Developments of CRM.	K3,K4
CO4	Analyze and interpret the CRM Project and Role of CRM and Employees.	K3,K4

20BCU12B	ELECTIVE - CUSTOMER RELATIONSHIP MANAGEMENT	Sem: I				
Unit No.	Topics					
	Introduction to Customer Relationship Marketing Meaning and Definition of Customer Relationship Marketing- Basis of building					
Ι	Customer Relationship - Types of Customer Relationship marketing - New Beginning in Marketing - Customer Life cycle.	12				
	Class Room Activity: Prepare a Product Quotation along with price.(Internal Evolution Only)					
	Overview of CRM					
II	Meaning and Definition, Overview and Evolution of the Concept - CRM					
	Strategy - CRM and Relationship Marketing - Importance of Customer Divisibility in CRM.	12				
III	Sales force Automation and Enterprise Marketing  Meaning and Definition- Concept- Contact Management - Benefits-Enterprise  Marketing Management - Elements, Functions - CRM Different Sector in India.	12				
	Customer Value and Vendor Selection					
IV	Meaning and Definition of Customer value, Classification, Measurement- Value chain - Value Chain and CRM- Cultural Changes in CRM - Vendor Selection -	12				
	Meaning, Characteristic and Steps.					
1 1 1 1 1 1 1 1 1 1 1	Database Marketing and CRM Technologies					
V	Meaning and Definition, Objectives, Characteristics, Types- Data warehousing-Data mining – Analysis of Customer Relationship Technology- best practices in marketing technology.	12				

Teaching Methods: PowerPoint Projection through LCD, Assignment, Discussion and Activity.

### **TEXT BOOKS**

#### **Text Book:**

- 1.Dr.K.GovindaBhat,CustomerRelationshipManagement,HimalayaPublishing House,2010edition.
- 2.Shraddha M. Bhome, Dr.Amarpreet Singh Ghura, Customer RelationshipManagement a theory and Practice to manage and retain customers, Internationalbookhouse, 2014 FirstEdition.

#### REFERENCE BOOKS

- 1. Paul GreenBreg-Customer RelationshipManagement, TataMcGraw hill2002.
- 2. Alok Kumar, Chhabisinba, RakeshSharama Customer Relationship Managementconceptsand application, Biztantra Publication 2007.
- 3. Stanley A.Brown:Customer RelationshipManagement. John Wiley & Sons, Canada Ltd.2010.

### WEB RESOURCES

#### Web Link:

- 1. <a href="https://www.thebalancesmb.com/crm-customer-relationship-management-2947184">https://www.thebalancesmb.com/crm-customer-relationship-management-2947184</a>
- 2. https://www.tenfold.com/customer-relationships/manage-customer-relationships-effectively
- 3. <a href="https://www.iesgp.com/blog/top-5-examples-of-customer-relationship-management-efficiency">https://www.iesgp.com/blog/top-5-examples-of-customer-relationship-management-efficiency</a>

### MAPPING WITH PROGRAM OUTCOMES

PO CO	PO1	PO2	PO3	PO4
CO1	S	M	S	M
CO2	M	S	S	M
CO3	S	M	M	S
CO4	S	S	M	S

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Verified by HOD	Approved by CDC Co-oydinator
Dr.R.Sabitha Name & Signature	Name & Signature
	Dr.R.Sapitha

Course Code:	20BCU13		Course Title				Batch:	2020-2021	
			PRACT: COUNT	1				Semester:	III
Hrs/Week:	5	L		T		P	5	Credits:	3

- 1. Understand the basic concepts of accounts.
- 2. Gain knowledge to prepare Ledgers and Vouchers in Tally.
- 3. To develop Trial balance and Final accounts.
- 4. To gain knowledge on Stock summary, GST reports and Payroll processing

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Outlining the basic concepts of accounts using tally package.	K1,K2,K3
CO2	Summarizing different types of Ledgers and build Vouchers.	K2,K3
CO3	Preparing Trial balance and Final accounts.	K3,K4
CO4	Analysing Stock Summary, GST reports and Payroll processing.	K3,K4

CILI	T T	AD	TIC	
SY		AL		١.

20BCU13	PRACTICAL I- FINANCIAL ACCOUNTING PACKAGE-TALLY	Ш
Unit No.	Topics	Hours
	1. Fundamentals of Tally.ERP 9	
	- Introduction	
	- Getting Functional with Tally.ERP 9	12
	- Creation / Setting up of Company in Tally.ERP 9	
	- Company Features	
1	- Configurations	
	2. Creating Accounting Masters in Tally.ERP 9	
	- Ledgers	
	- Walkthrough for creating Ledger of Accounts	
	- Displaying, Altering and deleting a ledger	
	- Practice Exercises	
	3. Voucher Entry in Tally ERP 0	
	3. Voucher Entry in Tally.ERP 9 - Accounting Vouchers	12
		12
	- Receipt, Payment, contra voucher - Purchase, Sales Voucher	
	- Debit note and Credit note voucher	
	- Walkthrough for recording Accounting Vouchers	
II	- Display, Alter, Delete and Insert Vouchers - Practice Exercises	
11	- Hactice Exercises	
	4. Generating Basic Reports in Tally.ERP 9	1 1
	- Financial Statements	1. 1
	- Day book	
	- Bank Reconciliation statement	
	- Accounting Books and Registers(cash book, bank book, sales ,purchase and	
	journal Registers)	N. 1. 710 F-71
	- Practice Exercises	
	5 Al - I A - C - C - T H FDD 0	
	5. Advanced Accounting in Tally.ERP 9	12
	- Trial Balance	12
	- Profit and Loss account	
	- Balance Sheet	1 1 1 1 1
	- Practice Exercises	
Ш	6. Creating Inventory Masters in Tally.ERP 9	
111	- Stock Group	
	- Units of Measure	
	- Stock Items	
	- Walkthrough for creating Inventory Masters	
	- creating multi stock items	
	- stock summary	
	- Practice Exercises	

IV	7. GST - About GST - Activating Tally in GST - Setting up GST (Company level, Ledger level or inventory level) - GST Taxes and /invoices - Understanding SGST, CGST and IGST - Creating GST master in Tally  8. Voucher with GST - Updating GST number for Suppliers - Practical on Intra-State purchase and Sales entry in GST(SGST+CGST) - Practical on Inter-State Purchase and Sales entry in GST (IGST)	12
	9.GST Reports and Returns - GST return - GST filing	12
V	10. Payroll in Tally ERP 9 - Getting Functional with Tally.ERP 9 - Configuration - Employee Group - Employee - Unit - Attendance - Pay head - Salary	
	- Attendance voucher - Attendance sheet - Payroll voucher - Payroll report - Walkthrough for creating payroll - Practices Exercise	

Teaching methods: Practical Computer lab session Demonstration using LCD Projectors

## MAPPING WITH PROGRAM OUTCOMES

CO	PO1	PO2	PO3	PO4
CO1	M	M	M	M
CO2	S	S	M	S
CO3	S	M	S	S
CO4	M	M	M	M

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by

Verified by HOD

Approved by CDC
Co-coordinato:

Dr.R.Sabitha

Name & Signature of the Staff

Name & Signature

Approved by CDC
Co-coordinato:

Name & Signature

Course Code:	20JOU07		Course Title					Batch:	2020-2021
		FU	NDAM	VAC ENTAL	S OF L	OGIST	ics	Semester:	Ш
Hrs/Week:	2	L	2	T	-	P	- *	Credits:	1

COURSE OBJECTIVE: To create an understanding of the fundamental logistics management

## **SYLLABUS**

20JOU07	VAC -III-FUNDAMENTALS OF LOGISTICS	Sem:
Unit No.	Topics	Hour
I	<b>Concept of Logistics</b> Introduction – Definition of Logistics – Evolution of logistics – Functions – Types of logistics	5
п	Logistics Interface and Channel management  Logistics Interface: Introduction – Logistics Interface with marketing – Importance of export management Logistics Channel management: Introduction- Types of Intermediaries –Functions	7
ш	Inventory Management and Warehousing  Inventory Management: Introduction— Functions and concept of Inventory Importance of Inventory — Types of inventory — management —: Introduction — Functions of Warehousing — — Significance of Warehousing in logistics.	7
IV	Logistics Outsourcing Introduction – Concept of Logistics outsourcing – Benefits – Types of Logistics outsourcing – Risks involved in outsourcing –	5
V	Introduction on Global and Reverse logistics  Global Logistics: Introduction— Importance — Components of global logistics — Reverse Logistics: Introduction— Need or Importance of Reverse logistics — Types of Reverse logistics.	6

Course Designed by	Verified by HOD	Approved by CDC Co-ordinator
Dr.A.Jeyanthi	Dr.R.Sabitha	
Name & Signature of the Staff	Name & Signature	Name & Signature

Course Code:	20BCU14			Course 7	Batch:	2020-2021	
Jan San Jan Jan San			FINAN	CIAL MA	NAGEMENT	Semester:	IV
Hrs/Week:	6	L	6	T	P	Credits:	5

- 1. To provide knowledge on elements of financial management.
- 2. To make students understand financial decision-making process.
- 3. To explain the concepts and theory of capital structure.
- 4. To get acquainted with the know-how of capital budgeting and working capital management.

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Define &recall the basic financial functions.	K1,K2,K3
CO2	Understanding the factors determining financial decisions.	K2,K3
CO3	Apply capital budgeting evaluation techniques.	K3,K4
CO4	Analyse the short term and long term sources of capital & its application.	K1,K3,K4

20BCU14	FINANCIAL MANAGEMENT	IV
Unit No.	Topics	Hours
I	Financial Management: Meaning, Definition, objectives and scope, decisions in Financial Management. Sources of finance; short term, Medium and long term. Role of financial Managers.  (Theory only)	14
Ш	Financial Decision: Cost of capital – Computation of Equity Preference, Retained earnings – weighted average cost of capital – EBIT- EPS analysis Leverage: Operating, financial and Combined leverage, Degree of operating, financial leverage and combined leverage.  (SimpleProblems & theory only)	14
III	Capital Structure: Introduction, factors, approaches under Relevance and Irrelevance theory (NI approach, NOI approach, MM approach) – Optimal capital structure. Dividend policies: Introduction, Concepts – Relevance theory & Irrelevance theory (Walter's model, Gorden's model, Residual theory, MM theory) Types of dividends— determinants of dividend policy.  (Theory only)	15
IV	Capital Budgeting: Introduction, Evaluation Techniques (Traditional, Pay Back, Present value, NPV, IRR and Profitability Index) (Simple Problems only)	15
V	Working Capital Management: Introduction, Nature and Scope – determinants of working capital requirements – cash management – Receivable and Payable management and Inventory Management.  (Theory only)	14

## Theory and problems are in the ratio of 80% and 20% respectively.)

## Skill Development

- 1. Financial planning for a business
- 2. Capital structure analysis of Companies
- 3. Evaluate the Npv of an investment made in any one of the capital projects with imaginary figures for 5 years
- 4. Prepare an estimation of working capital requirement of an industry
- 5. Illustrate operating cycle for atleast 2 companies of your choice

Teaching methods: Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies.

### TEXT BOOKS

#### **Text Book:**

- 1. Khan & Jain "Financial Management" Tata McGraw Hill Education Pvt Ltd.
- 2. Maheswari .S.N. Financial Management. "Sultan chand&sons"
- 3. Pandey. I.M "Financial Management Eleventh edition" Vikas Publishing

### REFERENCE BOOKS

#### Reference Books:

1. Dr.Satyaprasad.B.G&Kulkarni.P.V - "Financial Management" - Himalaya Publishing House 1900

### WEB RESOURCES

#### Web Link:

1. https://www.investopedia.com>terms

### MAPPING WITH PROGRAM OUTCOMES

PO CO	PO1	PO2	PO3	PO4
COI	S	S	M	М
CO2	M	S	M	S
CO3	M	S	M	S
CO4	M	M	M	M
CO5	S	S	M	M

S-Strong, M- Medium, L - Low

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Name & Signature of the Staff	Dr.R.Sabitha  Rame & Signature	Name & Signature

Course Code:	20BCU15			Course	Title	Batch:	2020-2021
		HIIM	IANRE	SOURC	E MANAGEMENT	Semester:	IV
Hrs/Week:	6	L	6	T	P	Credits:	4

- 1. To get cognizance on the fundamental concepts of human resource management.
- 2. To learn the steps in manpower planning process.
- 3. To gain knowledge on the functions of HRM
- 4. To make students aware of Industrial relations and trends in HRM

S.No	COURSE OUTCOME	BLOOMS LEVEL		
CO1	Define the basics of Human Resource Management.	K1,K2,K3		
CO2	Understanding the human resources planning.	K2,K3		
CO3	Develop an appropriate compensation plan.	K3,K4		
CO4	Analyze trends in human resources management.	K3,K4		

20BCU15	HUMAN RESOURCE MANAGEMENT Topics			
Unit No.				
I	Introduction to HRM: Meaning, Definition, Nature, Objectives and Functions of HRM, Roles and Responsibilities of HR Managers- Difference between Personnel Management, HRM and HRD.	14		
П	Human Resource Planning: Meaning, Definition, Objectives & Process of Human Resource Planning. Recruitment: Definition, Need and Importance, Sources of Recruitment, Online Sources of Recruitment and Offline Sources of Recruitment - Selection - Definition - Selection Process - Placement and Induction. Job Analysis: Job Description, Job Specification, Job Enrichment, Job Enlargement.	15		
Ш	Training and Performance Appraisal: Training: Meaning, Definition - Need and Importance, Objectives, Methods (On-the-job & Off-the-job) Performance Appraisal: Meaning, Definition, Methods and Process of Performance Appraisal. Promotion, Demotion, Transfer. HR Audit and Accounting: Meaning – Objectives – Benefits.	14		
IV	Compensation Management and Labour Welfare: Meaning – Definition - Wage and Salary Administration – Objectives, Types – Labour Health, Welfare, Safety and Security.  SELF STUDY TOPIC: Labour Welfare Measures in the Global Context.	14		
V	IR & Trends in HRM: Meaning. Definition. Objectives of Industrial Relations. Trade Unions – Meaning - Definition – Functions. Employee Grievance and Redressal: Meaning and Definition of Grievance, Grievance Redressal Procedure. Recent Trends in HRM - E-HRM – Talent Acquisition and Knowledge Management.	15		

**Teaching methods:** Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies.

### TEXT BOOKS

### Text Book:

1. P. SubbaRao - Personnel & Human Resource Management, Himalaya Publishing House.

#### REFERENCE BOOKS

#### Reference Books:

- LCB Memoria Personnel Management, Himalaya Publishing House
- 2. Tripathy Personnel Management and Industrial Relations Tata McGraw- Hill Publishing Ltd
- 3. Rao. V.S.P Human Resource Management, Excel Books
- 4. Sabitha. R&Jaishree. S Human Resource Management- Aruna Publications.
- 5. Nandhakumar.B Industrial Relations Labour Welfare and Labour Laws -Vijay Nicole Imprints
- 6. www.economicsdiscussion.net/labour/labour-welfare/31839(Self Study)

### WEB RESOURCES

### Web Link:

1. <a href="https://open.lib.umn.edu>chapter">https://open.lib.umn.edu>chapter</a>

## MAPPING WITH PROGRAM OUTCOMES

PO CO	PO1	PO2	PO3	PO4
CO1	S	M	M M	М
CO2	M	S	S	S
CO3	S	M	M	S
CO4	M	M	S	S
CO5	S	S	M	M

S-Strong, M- Medium, L – Low

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Mrs. S. Jaishree Name & Signature of the Staff	Dr.R.Sabitha Name & Signature	Mame & Signature

Course Code:	20BCU16		Anna Tale	Course T		Batch:	2020-2021
				TAXATI	ON	Semester:	IV
Hrs/Week:	6	L	6	T	P	Credits:	4

- 1. To enable the student to acquire knowledge on the Indian taxation system
- 2. To make students understand the calculation of income from salary.
- 3. To help students to know the steps to compute income from property.
- 4. To acquire a complete understanding on GST.

S.No	COURSE OUTCOME	BLOOMS LEVEL
COI	Define the tax system & revenue generating mechanism.	K1,K2,K3
CO2	Understanding the tax exemptions with reference to residential status.	K2,K3
CO3	Illustrate the computation of tax liability of an Individual & business entity.	K1,K3,K4
CO4	Analyze the GST system & its benefits to end customers.	K3,K4

20BCU16	TAXATION	IV
Unit No.	Topics	Hours
Ι	Indian tax system-Objectives and Canons of Taxation- Direct and Indirect taxes- Difference between direct and indirect tax- tax evasion and tax avoidance.  Direct taxes: Income tax act 1961- Basic definitions- Residential status of individuals (Problems) – Basis of charge- Tax incidence (Problems) - Exempted incomes.	14
11	Heads of Income- Income from Salary- Tax treatment of allowances, perquisites, PF, Gratuity, Leave salary and pension- Deductions permitted from gross salary (Theory and Problems)	15
Ш	Income from House Property: Annual value calculation for self-occupied and let out property with Deductions (Problems), Income from profits and gains of Business and Profession (Problems)-Capital gains — Short term and long term capital gain (Simple Problems only).  Income tax Authorities: CBDT- Organizational structure — functions and powers of various income tax authorities.	15
IV	Indirect taxes: Goods and Services Tax- Introduction to GST — benefits- Structure of GST in India- SGST-CGST-IGST-UTGST-GST rates for various items- Registering procedure under GST- GSTIN-filing of returns (Theory only).	14
V	Levy of GST- Important terms- Place, time and supply of Goods- Value of taxable supply — Input tax credit (ITC) — eligibility and conditions for claiming Input tax credit (Theory only).	14

### Theory and problems are in the ratio of 60% and 40% respectively

**Teaching methods:** Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies .

### **Class Room Activity**

Unit 1 - Assignment Only): Understanding the income tax regime and slabs applicable for the Current Assessment year

Unit II - (Assignment Only): Understanding Calculations in Form 16]

Unit IV -(Assignment Only): Practical exposure on GST Registration and returns filing]

### TEXT BOOKS

#### Text Book:

1. Gaur V.P & Narang - Income Tax Law & Practice- Kalayani Publications.

2. R. Chandrasekar – Introduction to GST – Kongunadu Publications.

### REFERENCE BOOKS

#### Reference Books:

- 1. DingarePagare Business Taxation- McGraw Hill.
- 2. Hariharan Income Tax Law & Practice Vijay Nichole Publication
- 3 Dr.H.C.Mehrotra and Prof.V.P.Agarwal , Income tax and GST, SahityaBhawan Publications , Agra.
- 4. E-book "clear tax gst" https://cleartax.in/s/gst-book-online-pdf.

### WEB RESOURCES

#### Web Link:

1. <a href="https://cleartax.in>terms>taxation">https://cleartax.in>terms>taxation</a>

### MAPPING WITH PROGRAM OUTCOMES

PO CO	PO1	PO2	PO3	PO4
CO1	service of the servic	M	S	S
CO2	S	M	M	M
CO3	S	M	S	M
CO4	M	S	S	M

S-Strong, M- Medium, L – Low

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Dt.A.Jeyanthi Name & Signature of the Staff	Dr.R.Sabitha  P. Salita  Name & Signature	Name & Signature

Course Code:	20BCU17			Course T	itle	Batch:	2020-2021
Course code.	2000017			CCTIVE - P ROGRAM		Semester:	IV
Hrs/Week:	3	L	3	T	P	Credits:	3

- 1. To enable the students to acquire knowledge of open source software.
- 2.To Understand File operations, Classes and Objects using Python.
- 3. Gain knowledge to Identify the Build in data structures in python.
- 4. To develop the code structures for Python.

S.No	COURSE OUTCOME	BLOOMS LEVEL
COI	Understand the basic concepts of Python Programming	K1,K2,K3
CO2	Understand File operations, Classes and Objects using Python	K2,K3
CO3	Identify the Build in data structures -	K3,K4
CO4	Analyze the code structures for Python	, K3,K4

20BCU17	PYTHON PROGRAMMING	IV
Unit No.	Topics	Hours
I	<b>Python</b> : Introduction –Basics of Python –Python Dictionary- Python in real world –Python versus Language X-Why Python-Installing Python-Running Python.	7
П	<b>Python Ingredients:</b> Python simplest datatypes- Boolean -Integers-Floating point Numbers -Strings-Variables.	7
ш	<b>Python Filling</b> : Build in data structures- Lists-Tuples- Dictionaries Sets-Iterators and comprehensions.	7
IV	Code Structure: Data Structures-Code in functions-handle errors with exceptions.	8
V	Systems: Modules, Packages, and Programs-Files – Directories – File systems	7

**Teaching methods:** Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies.

### TEXT BOOKS

### **Text Book:**

1. Bill Lubanovic, "Introducing Python", O'Reilly, First Edition-Second Release, 2014.

### REFERENCE BOOKS

### Reference Books:

1. Mark Lutz. "Learning Python", O'Reilly, Fifth Edition, 2013.

### WEB RESOURCES

### Web Link:

1. https://cleartax.in>terms>taxation

## MAPPING WITH PROGRAM OUTCOMES

CO	PO1	PO2	PO3	PO4
CO1	M	S	S	M
CO2	S	S	S	M
CO3	S	M	M	S
CO4	M	M	M	S

# ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Mrs.M.Sofia Name & Signature of the Staff	Dr.R.Sabitha  2. Salilla  Name & Signature	Name & Signature

				Cour	se Title	Charles adequate again		Batch:	2020-2021
ourse Code:	20BCU18		_		L – PYT IMING			Semester:	IV
Hrs/Week:	3	L		Т		P	3	Credits:	3

- 1. To create and write simple Python programs.
- 2. To Understand the technical skills of using elementary data items, lists, dictionaries.
- 3. To develop python programming using looping and branching.
- 4. To Create a dynamic and interactive webpage using forms

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Recall the features of Datatypes and Numbers	K1,K2,K3
CO2	Understanding and relating skills using elementary data items, lists, dictionaries.	K2,K3
CO3	Apply python programming using looping and branching.	K3,K4
CO4	Apply a dynamic and interactive webpage using forms	K3,K4

20BCU18	PRACTICAL I- PYTHON PROGRAMMING LAB	III
Unit No.	Topics	Hours
	<ol> <li>Write a Python program to print "Hello Python".</li> <li>Develop a Python program to perform arithmetic operations.</li> </ol>	7
I	3. Write a Python program to generate random numbers.	
	1. Write a Python program to print "Hello Python".	
П	2. Develop a Python program to perform arithmetic operations.	7
	3. Write a Python program to generate random numbers.	
	Develop a Python program to display calendar.	
	2. Create a Python program using elementary data items, lists, dictionaries	7
Ш	and tuples.	
	3. Create a Python program using conditional branches.	
	Write a Python program using loops.	8
	2. Write a Python program using functions.	
IV	3. Develop a Python program using Exception Handling.	
	4. Develop a Python program to implement file operations.	
	Create a Python program using modules.	7
17	2. Develop a python program for creating dynamic and interactive	
V	webpages using forms.	

Teaching methods: Practical Computer lab session Demonstration using LCD Projectors

# ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator
Mrs. M.Sofia	Dr.R.Sabitha	1. June
Name & Signature of the Staff	Name & Signature	Name & Signature

Course Code:	20BCU19A	reine que les Ly		Course	Title		Batch:	2020-2021
		ELEC	TIVE-I	I EXPOR	T MANAG	EMENT	Semester:	IV
Hrs/Week:	4	L	4	T	P		Credits:	3

- 1. To familiarize the students with the basic Knowledge about Export Management
- 2. To acquire knowledge in the types of export
- 3. To analyze foreign trade policy and export promotion
- 4. To know the documentation procedures and incentives

S.No	COURSE OUTCOME	BLOOMS LEVEL
CO1	Define export management and the structure of export firms	K1,K2,K3
CO2	Understanding types of export and various incentives	K1,K2,K3
CO3	Illustrate the Stages in export procedure, Shipping and Customs formalities	K3,K4 -
CO4,	Analyze the GSP certification, shipping bills, A.R. A.R(4) forms, Mate receipts, GR-Forms.	K3,K4

20BCU19B	EXPORT MANAGEMENT	IV
Unit No.	Topics	Hours
1	Introduction to Export Management  Definition, Need-for export management, Nature of export management, Features of export management, Process of export management, Functions of an export manager, Organisation structure of an export firm.	9
п	Types of Export:  Types of exporters-Registration of exporters. Major Export from India – Licensing. Facilities available to EOU'S, SEZ'S, and Status holders duty drawback procedures other incentives.	9
m	Foreign Trade Policy and Export Promotion  Foreign Trade Policy – 2009-14, Objectives of Foreign Trade Policy, Main highlights of Foreign Trade Policy, Main Export Promotion Organisations in India – EPCs, Commodity Boards, STC, FIEO, Chambers of Commerce, IIP, ITPO.	10
IV	Export Procedure and Incentives Stages in export procedure, Shipping and Customs formalities, Banking procedure, Procedure for realization of export incentives, Main export incentives available to Indian exporters	10
V	Documentation - Performa invoice, commercial invoice and its attestation, packing list, Inspection, certificate, certificate of origin, GSP certification, shipping bills, A.R, A.R(4) forms, Mate receipts, GR-Forms or SDF, Marine insurance policy, ECGC policy, bill of exchange, bank certificate for Export B/L, AWB, Special Consular Invoice- bill of entry and airway bill.	10

**Teaching methods:** Lecturing, PowerPoint Projection through LCD, Assignment, Discussion, and Case Studies.

### TEXT BOOKS

- 1. Export Management –T.A.SBalagopal.
- 2. Export Marketing -Francis Cherunilam

### REFERENCE BOOKS

- 1. Export Management P. K. Khurana Galgotia Publishing Company, New Delhi.
- 2. Export Management T. A. S. Balagopal Himalaya Publishing House, Mumbai.
- 3. Export Management D. C. Kapoor Vikas Publishing House Pvt. Ltd., New Delhi.
- 4. Export Management Francis Cheruuilam Himalaya Publishing House, Mumbai.
- 5. International Marketing and Export Management Pearson Publication, New Delhi

### Web Link:

## WEB RESOURCES

1.https://www.shippingsolutions.com/blog/shipping-documentation-process

### **MAPPING WITH PROGRAM OUTCOMES**

PO CO	PO1	PO2	PO3	PO4
CO1	S	M	S	S
CO2	M	S	M	S
CO3	S	М	S	M
CO4	M	S	M	M

S-Strong, M- Medium, L – Low

## ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-coordinator	
Dr.M.Kousalyadevi Name & Signature of the Staff	Dr.R. Sabitha  Dr.R. Sabitha  Name & Signature	Name & Signature	

Course Code:	20BCU19 B			T	ourse Title			Batch:	2020-2021
			RI	ETAIL I	MANAC	EMEN	VT	Semester:	IV
Hrs/Week:	4	L	4	T	-	P	-	Credits:	3

- 1. To understand the concept of Retail Management.
- 2. To know the retail models and how a retailer creates value for its customers and appropriates value from the markets.
- 3. To analyze the process of analysis, planning, acquisition, handling and control of the merchandise investments of a retail business.
- 4. To learn the evolving retail markets in India to maximize sales and enhance profits..

COURSE OUTCOME	BLOOMS LEVEL
Defining the basic concepts of retailing & its environment.	K1,K2,K3
Understanding the Retail models and its strategies.	K2,K3
Develop the Retail store planning Process and retailing in India.	K3,K4
Analyse the Retail Management Information System(E-Tailing)	K3,K4
	Defining the basic concepts of retailing & its environment.  Understanding the Retail models and its strategies.  Develop the Retail store planning Process and retailing in India.

20BCU19A	RETAIL MANAGEMENT	Sem: IV
Unit No.	Topics	Hours
•	Introduction to Retailing:  Meaning; Functions and concepts. Emerging Trends in retailing; Challenges in Retailing- Retail Environment. Global retailing.	9
11	Retail Models and Strategies:  Business models in retail - Store based retailing, Non-Store retailing, Service Retailing. The Concepts life cycle in Retail - Retail Strategy: Meaning, Definition-Retail Strategic planning Process.	9
Ш	Retail store planning:  Meaning and Importance of retail locations, Types of retail location, Factors Determining Location Selection. Merchandising: Meaning, factors influencing merchandising - Merchandise Planning, Retail space management: definition .store layout and design. Visual merchandising – Role and Responsibilities of Store Manager.	10
	Retail in India:  Evolution and Size of retail in India – Drivers of retail change in India – Foreign Direct Investment in retail – Challenges to retail developments.	10
V	Retail Management Information System:  Objectives, Retail Technologies: Automation, CRM and Human Resource & Executive System. E-tailing: Objectives, On-line Retail Categories, EDI, Bar Coding, QR Coding. Ethical issues in Retailing.	10

Teaching Methods: PowerPoint Projection through LCD, Assignment, Discussion and Activity.

### **TEXT BOOKS**

### Text Book:

1. Swapna Pradhan- Retailing Management, Text and cases Tata McGraw Hill

#### REFERENCE BOOKS

- 1. Barry Berman and Joel R Evans Retailing Management A Strategic Approach, Prentice Hall, of India,.
- 2. Gibson G Vedamani Retail Management Functional Principles and Prectice, JaicoPublishing, House,.
- 3. James R Ogden, Denise Ogden-Integrated Retail Management Biztantra
- 4. SudarshanSeshanna- Retail Management, McGraw Hill Education (India) Pvt. Ltd

#### WEB RESOURCES

Web Link

https://courses.lumenlearning.com/wm-retailmanagement/chapter/information-systems-in-a-changing-retail-industry

### MAPPING WITH PROGRAM OUTCOMES

CO PO	PO1	PO2	PO3	PO4	PO5
CO1	S	М	М	S	S
CO2	S	M	S	S	M
CO3	М	S	S	M	S
CO4	S	S	M	S	M

S- Strong M-Medium L-Low

### ASSESSMENT PATTERN (if deviation from common pattern)

Follows common pattern of Internal and External assessment, suggested in the Regulations.

Course Designed by	Verified by HOD	Approved by CDC Co-ordinator
Mr.R.Thangamani  Name & Signature of the Staff	Dr.R.Sabitha  L.Salitha  Name & Signature	Same & Signature